



Our Mission To provide quality services which enhance the lives of people with disabilities.

**Career Opportunity**  
**Disability Service Worker II (DSWII) - Reach Program**  
*Reference: #DSWII-R*

**General Description:**

The DSWII (Team Leader) is an experienced leadership role in the field, providing support to individuals with disabilities in our Reach Program. Team Leaders provide on-site supervision and guidance to the staff and are role models for their co-workers as well as to the individual's they support on a daily basis. Team Leaders represent Quest Support Services in a professional manner when interactions occur between Quest staff, individual's guardians, and other professionals that are involved in the individual's life, as well as other agencies and the general program. The successful candidate will be responsible for the operations of the Reach Centre daily from opening to closing, as well as providing direct care to supported individuals.

**Experience, Education, and Requirements:**

1. Post Secondary Diploma, or equivalent formal/relevant education and/or experience in the Human Services field is considered an asset
2. Internal candidates must have a complete staff personnel file which includes: Medication Administration, Abuse Prevention and Response, Emergency First Aid & Level A CPR+AED, Crisis Prevention and Intervention (CPI), Criminal Record Check, Intervention Record Check (IRC), Valid Driver's License, and Vehicle Insurance with \$2,000,000 third party liability insurance
3. Able to use personal vehicle during work time
4. Excellent interpersonal and conflict resolution skills in a work setting
5. Able to physically perform all duties associated with the CPI and First Aid training courses

**Essential Qualities**

1. Provide direct care to all supported individuals in the Reach Program
2. Train, direct and monitor employees in the Reach Program
3. Facilitate the implementation of protocols on site, and in the community
4. Ability to work in a team setting

<b><u>Shift Rotation:</u></b> Rotating shift work, including weekends, days and evenings	<b><u>Hours:</u></b> 4 on 4 off 10:00 – 21:00	<b><u>Wage:</u></b> DSWII-E Rate Grid <i>(please inquire for more details)</i>
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*Applicants must submit a letter of intent quoting the reference #DSWII-R to Kendal Tremblay by email at [hr@questsupport.com](mailto:hr@questsupport.com). Only those applicants successful for an interview will be contacted.*

**Closing Date: September 13, 2022**